



WHO WE ARE

The Credit Institute of Canada (CIC) was created by a special Act of Parliament in 1928 and is the only organization, which grants official designations to professionals in the Canadian credit field.

The objective of the Institute is to provide its members with the most current and comprehensive educational programs in credit and financial management to meet the needs of students and the business community.

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The Credit Institute of Canada is proud to be your partner to a successful career by providing ongoing learning, a unique experience to associate with like-minded individuals and a clear path to recognition for credit professionals.

FASTER PROFESSIONAL GROWTH

Our short programs offer targeted, flexible learning opportunities for credit professionals. By completing these programs, even busy professionals can stay competitive, meet industry standards, and effectively manage credit-related challenges.

CREDIT INSTITUTE OF CANADA

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Your Steppingstones To
a Great Career in Credit



Various short modules and certification programs tailored for credit professionals seeking flexible and specialized training.

www.creditinstitute.org



Short Modules

Our short modules are designed to provide focused, practical knowledge in key areas of credit management. Ideal for busy professionals, these modules can be completed independently.

- ✓ Enroll at any time that suits your schedule, and study at your convenience
- ✓ Materials include audio lectures, lesson notes, and assignments that can be accessed 24×7
- ✓ Materials for the Short Modules consist of extracts from the most current handbooks for the Credit Management and Advanced Credit Management courses
- ✓ Graduates receive a certificate
- ✓ CCP and ACI Members can earn professional development points.



Professional Collector MicroCertificate

The PCM Program is a cost effective and comprehensive approach to collector training. A useful tool for screening potential employees for jobs, benchmarking collection employees, and for independent skill assessment.

- ✓ Training on professional collection processes with the flexibility to study online and at your pace
- ✓ Audio/Video lectures are available 24×7, and additional notes and reference materials are also given
- ✓ A practical assessment of telephone collection skills
- ✓ Written assessment in 4 weeks
- ✓ Graduates receive a certificate on successful completion of the course
- ✓ Open registration all year long.



Commercial Credit Administration

The CCA program is designed for individuals working in the credit sector who are eager to enhance and evolve their current skills in managing credit.

- ✓ Three courses of 10 weeks duration each that can be taken at your own pace and convenience
- ✓ Multi-media lectures, additional notes and reference materials are accessible 24×7 online
- ✓ Enrollment is always open
- ✓ Technical help available online
- ✓ Network with fellow students
- ✓ Assessment through open book examination with graduates receiving special certificate

Program completion will also earn you a one year free CIC Affiliate Membership.